

It's comforting to know that your new CPT equipment is well protected against mechanical failure. That's because your equipment comes with a Base Warranty and an Extended Warranty, depending on your model.

Base Warranty

The Base Warranty starts from the date of delivery by A.P. van den Berg. The warranty covers the repair or replacement of any parts found to be defective due to manufacturing errors for a period of 6 months.

Extended Warranty

The Extended Warranty extends the Base Warranty to a full year and adds supplementary years with coverage of the heavy duty components, depending on the CPT equipment model as shown in the next table.

Model	1st year	Coverage	2nd year	3rd year
Track-Truck	TOTAL COVERAGE: parts + labour	traction, pump, penetrometer	parts + labour	parts
Crawler		traction, pump, penetrometer	parts + labour	parts
CPT Truck		pump, penetrometer	parts + labour	-
Trailer		motor, pump, penetrometer	parts	-
Skid		motor, pump, penetrometer	parts	-

Truck or PTO

A.P. van den Berg may supply the actual truck or the PTO together with a Track-Truck or CPT Truck. For both truck and PTO the original manufacturers warranty in the country of registration applies.

Supplier branded accessories

There are many options available for your CPT equipment, depending on the model, that enhance the working environment of the operator, e.g. air conditioning, CCTV and communication equipment, laptops, consumer electronics, etc. For these accessories the original manufacturer warranty applies.

Consumables

Consumables have a limited service life and are either replaced or adjusted after routine inspections. These parts are covered by the Base Warranty up to the first point at which replacement or adjustment becomes due.

Examples of consumables are:

- CPT cones, cables and their components
- CPT string, clamping blocks, synthetic track plates
- Light fixtures, bulbs, batteries, fuses
- Oil filters, air filters, fuel filters

Software

All A.P. van den Berg control, measuring and reporting software is installed and tested before delivery of the CPT equipment. Any adjustments necessary while the CPT equipment is settling in will be performed by A.P. van den Berg, for up to three months after delivery. Full annual support for software may be obtained through a separate Software Maintenance Contract.

Warranty Conditions

During the warranty period, A.P. van den Berg will, at its discretion, repair or replace parts found to be defective due to manufacturing errors.

Repairs will be carried out at our workshop. Warranty does not cover cost of shipping repaired or replaced parts, any travel hours or travel expenses or any direct or indirect cost associated with downtime of the equipment.



Repair or replacement of parts under warranty will not prolong the period of the warranty: the warranty of a replaced part terminates at the same time as the original A.P. van den Berg Base or Extended Warranty.

Exclusions

While our warranties are comprehensive, there are some things we don't cover. A.P. van den Berg is not responsible for any repair or replacement that is required as a direct result of:

- Wear and tear or any improper use or operation of the equipment
- Failure to properly maintain the equipment in accordance with A.P. van den Berg maintenance schedules
- Refilling or topping up with incorrect specification oil or lubricant
- Modifications or repairs using methods or parts that have not been approved by A.P. van den Berg
- Damage caused by neglect, fire, flooding or other accidents